



## TRANSFORM YOUR PROJECT WITH COMMEND'S **COMMISSIONING SERVICES**

Ensuring the success of your unified communication system starts with impeccable commissioning. Commend's Commissioning Services are meticulously designed to guarantee that your project not only meets but exceeds site acceptance standards. Our experienced engineers perform thorough quality assurance testing and provide safety-focused installation inspections, culminating in seamless system handoff and comprehensive user training.



Our Commissioning Services are tailored to ensure that your system is perfectly integrated and fully operational, providing long-term reliability and performance. Pricing is variable based on factors such as project size, complexity, and travel requirements. This flexible approach ensures you receive the highest value and support precisely suited to your project's scope.

## TESTING AND SYSTEM HANDOFF

Our goal is to deliver a system that operates flawlessly from day one. We work closely with your System Integrator to ensure every aspect of your system meets Commend's rigorous standards:

- **Collaborative Testing Phase:** We partner with your System Integrator to identify and resolve any programming or operational workflow issues during the testing phase. Note: This phase focuses on software and system operations, excluding physical hardware, cabling, or connection points.
- **Final Commission and Acceptance:** We coordinate with the System Integrator for the final commissioning and factory acceptance test sign-off, ensuring all requirements are met to perfection.

## POST-IMPLEMENTATION SUPPORT

Our commitment to your success doesn't end at installation. We establish a robust support framework to address any post-implementation challenges:

- **Support Framework Establishment:** We work with both the Customer and System Integrator to ensure a clear and responsive support structure is in place.
- **Access to Ongoing Technical Support:** Continuous access to Commend's technical support, including software maintenance agreements, to ensure your system remains updated and efficient.

## TRAINING AND DOCUMENTATION

Proper training and comprehensive documentation are critical for system longevity and effective use. Commend offers:

- **Customized Training Programs:** Developed in partnership with your System Integrator, our training programs ensure operational users are proficient in system use and management.
- **Detailed Documentation:** We provide extensive documentation covering system operation and maintenance, giving your team the knowledge they need to succeed.



Choosing Commend's Commissioning Services means partnering with a leader in unified communication solutions. Our focus on quality assurance, rigorous testing, and comprehensive training ensures that your system is optimally integrated and ready for long-term success. With Commend, you get more than just a service—you get a commitment to excellence.



### TRUSTED. COMMUNICATION. ALWAYS.

Quality-tested. Reliable. Well-designed. COMMEND products are developed and manufactured by Commend International in Salzburg, Austria. Our development and manufacturing processes are certified as per EN ISO 9001:2015 and per IEC ISO 27001.

**Reach Out to Learn More About Our Commissioning Services!**

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