



UPGRADE SUBSCRIPTIONS

KEEP YOUR SYSTEMS RUNNING SMOOTHLY

All software upgrades are included - no discussions required on additional costs for staying up to date.

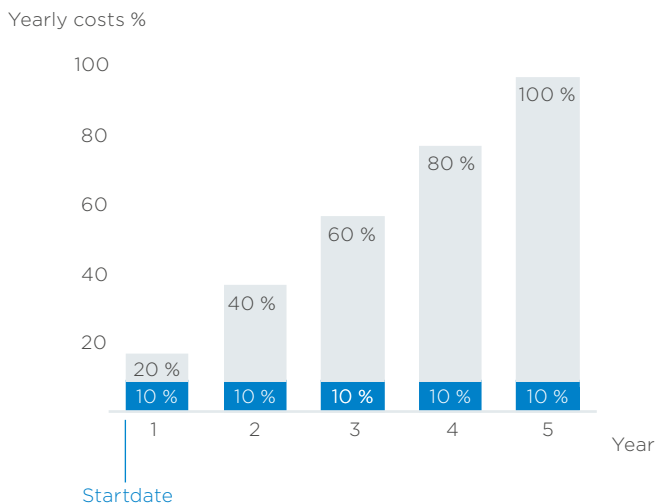
WHY UPDATES ARE IMPORTANT

1. Updates help to keep a device running smoothly and efficiently.
2. They also help protect the device from any potential security risks.
3. Additionally, updates can offer new features and improvements that can enhance user experience.
4. Updates can also help to reduce errors, crashes, and other technical issues.
5. Finally, updates can help keep a device up-to-date with the latest version of whatever software it is running, ensuring that users are getting the most out of their device.



Regular software upgrades are the backbone of a secure system, as they provide the necessary patches and updates to protect against potential intrusions. Our customers rely on their Commend solution to work in every situation. To ensure we keep that promise, we provide Software Upgrade Subscriptions that guarantee the system is kept up to date and properly maintained. This way, our customers can rest assured that their systems are secure and functioning optimally at all times.

UPGRADE SUBSCRIPTION PLANS



GENERAL TERMS

Yearly amount is based on the actual system size at the time of invoicing.

Invoicing: yearly, aligned to your individual contract starting date
Cancellation notice: 3 months

- UPGRADE SUBSCRIPTION
- SINGLE UPGRADE

Plan	Duration	Annual Cost	Article Code	Studio	Article Code	VirtuoSIS
5 YEAR PLAN	5 years automatic renewal for 1 year after 5 years	10 % per year	E-ST-USUB5	Studio	E-SIS-USUB5	VirtuoSIS
3 YEAR PLAN	3 years automatic renewal for 1 year after 3 years	12 % per year	E-ST-USUB3	Studio	E-SIS-USUB3	VirtuoSIS
1 YEAR PLAN	1 year automatic renewal for 1 year	15 % per year	E-ST-USUB1	Studio	E-SIS-USUB1	VirtuoSIS

Our goal is to ensure that not only the new ones, but all existing systems are up to date and therefore we offer a special upgrade subscription deal* to long-term customers: If you have an existing system installation and sign up for a five year upgrade subscription, the first upgrade from any VirtuoSIS or Studio version to the latest version is for free.

* We reserve the right to stop this promotion at any time with 12 months' notice.



Product Specifics for VirtuoSIS based Servers

- Compatibility to VMware vSphere Updates
- Compatibility to Microsoft Hyper-V Updates
- System patches for Debian Linux delivered
- System patches for VoIP components

Check the latest release:



Product Specifics for Studio

- Compatibility to Microsoft Windows Versions and Updates
- Compatibility to changes in Microsoft SQL environments
- Compatibility of Studio interfaces to 3rd party systems (e.g. Video or Parking Management Systems)

Check the latest release:



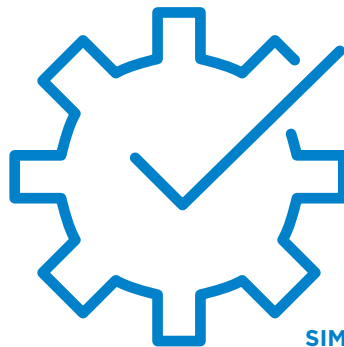
UNLOCK THE POWER OF UPGRADE SUBSCRIPTIONS - GET MORE, PAY LESS!

REDUCED COSTS

Systems using the latest software versions are more stable. There will be less costly downtimes caused by unstable systems and mismatching software versions.

ADDITIONAL FUNCTIONALITY

Both end users and technicians maintaining projects benefit from numerous new features that come with each upgrade. . When up to date you will have access to all new features as soon as they are released. This means expansion of functionality with minimum cost impact.



PLANABILITY

No hidden costs and no bad surprises as you can include the upgrade plans in the budgets. You will know the fixed costs for the upgrade well in advance. In addition, upgrades can be planned to perfectly match your operational workflows.

ENHANCED SECURITY

Stay one step ahead of threats. Regular upgrades make sure that your system always is on the leading edge of IT security. You reduce vulnerability, which also exists in closed networks.

SIMPLE EXPANSION

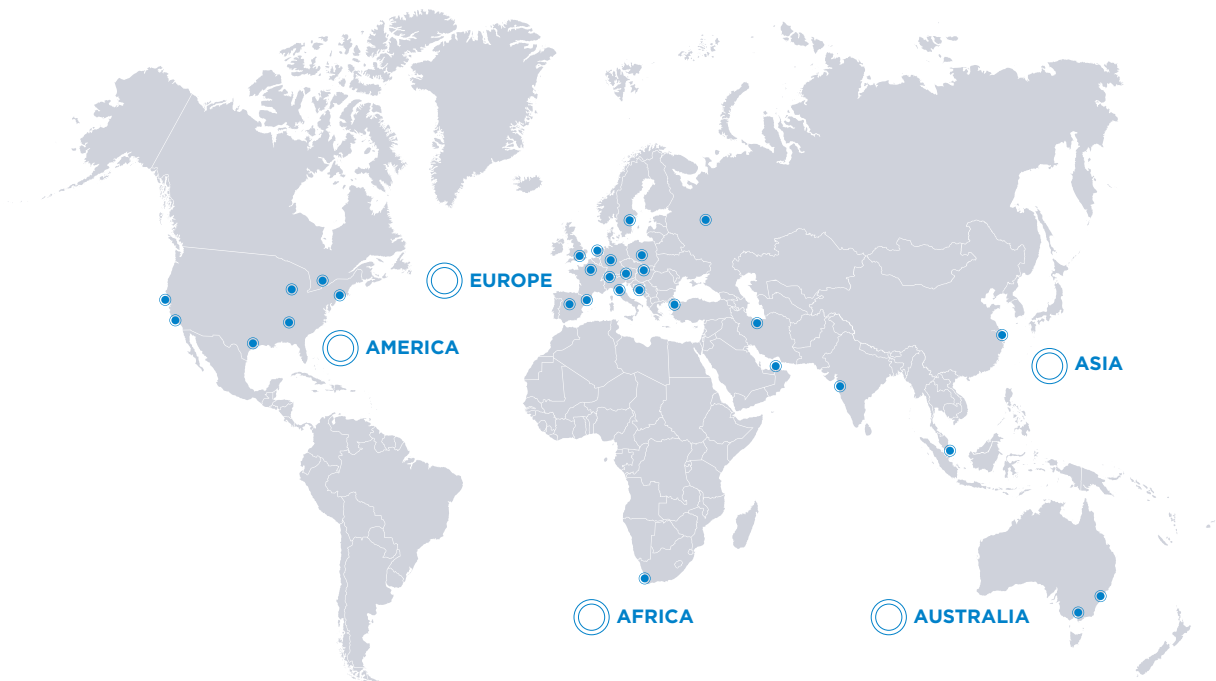
If the system is up to date, adding additional clients or modules is much more simple and less disruptive to your daily process.





Commend Worldwide

23 Sales organisations. Operating in more than 60 Countries.
More than 550 Employees worldwide.



SECURE COMMUNICATION SYSTEMS BY COMMEND

Can you imagine a system that millions of people rely on every day, where every word has to count? That's the world of Commend! Secure, reliable communication is our passion. We are a global market leader with more than 50 years' experience in speech transmission. In addition to Intercom and video connections that interface with third-party systems we also provide products that open up new possibilities for integrated solutions. Commend is the first choice worldwide when it comes to secure and professional communication systems.



Quality-tested. Reliable. Well-designed. COMMEND products are developed and manufactured by Commend International in Salzburg, Austria. Our development and manufacturing processes are certified as per EN ISO 9001:2015 and per IEC ISO 27001.

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Individual offerings based on the mentioned plans are possible, please ask your local Commend representative for details.